

# ACCENTURE CASE INSIGHT SOLUTION



# THE ACCENTURE CASE INSIGHT SOLUTION FOR CHILD WELFARE CASE MANAGEMENT

The core of child welfare is the safeguarding of children and families. It is no secret that the dedicated people who work in child welfare face many challenges. Caseworkers often exhaust themselves completing administrative tasks, resulting in less time to spend with their clients. And, when working with these families, they are often faced with making child safety decisions using limited information and very little time.

**Every child welfare agency works to keep children safe and move them to permanent homes as quickly as possible. Good technology increases the likelihood of those outcomes by:**

- Helping caseworkers make reliable safety decisions
- Enabling decisions and actions that reduce the time a child spends in foster care
- Providing insights that keep more children safely at home with their families

## **Welcoming a new generation of child welfare technology**

There are now opportunities to introduce a new generation of child welfare solutions—weaving technology and casework together to drive better outcomes for children. This technology taps into the power of data-driven insights. It reduces caseworkers' administrative burden, giving them more time to focus on the people they serve. And it reduces 'guesswork' by providing a broader view of the needs of children and their families.

**Challenge the status quo.  
Reimagine what's possible.**

# **HOW MIGHT CHILD WELFARE AGENCIES...**



...make better in-the-moment and long-term decisions about the safety of each child?



...make critical case information more easily available?



...identify family strengths and needs quickly and accurately?



...reduce documentation time to increase time with families?



...match family needs to services and resources available?



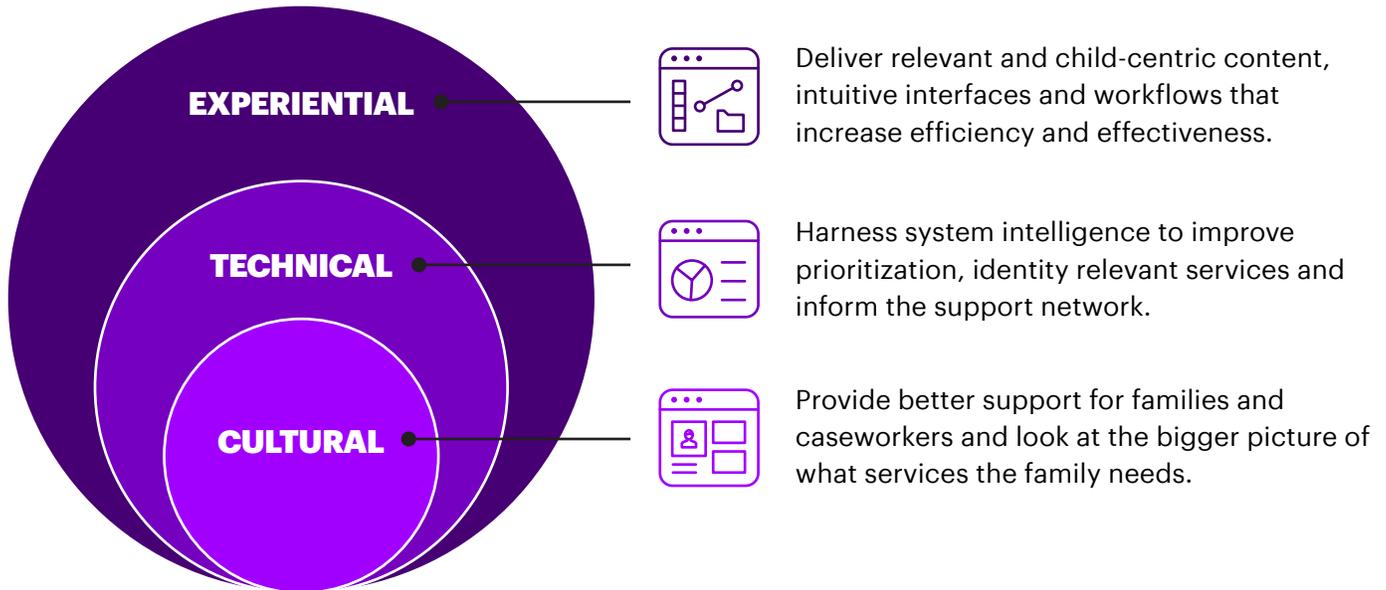
...assemble available data for a comprehensive view of a family?



...humanize interactions to help people feel heard and understood?

**Be bold.  
Spark change.**

# IGNITE A 3-TIERED SHIFT



**Accenture Case Insight Solution (ACIS)** is a Salesforce®-based solution with embedded, industry-specific capabilities from Vlocity. Consider ACIS a foundation for innovation envisioned by the Comprehensive Child Welfare Information Systems (CCWIS)—and designed to empower caseworkers through data and insights.

**ACIS** extends the modern Salesforce Platform with innovative, high-value features co-designed with leaders from across the child welfare industry. The result is an intuitive, easily configurable solution that puts crucial information at the fingertips of front-line staff and is engineered to promote positive outcomes for children and families. ACIS provides a foundation for innovation envisioned by CCWIS: modular, integrated, data centered and outcome focused.

## **ACIS: The right capabilities with the right function**

### **Extensive Child Welfare Case Management Model**

Captures even the most complex scenarios and situations

### **Flexible Alignment with Multiple Practice Models**

Freedom to update workflows, pages, fields and forms without writing any code

### **Dynamic Workflows, Forms and Reports**

Easily adapted to specific scenarios, making data entry faster and more efficient

### **External-Facing Portals**

Allows for 24-hour access

### **Artificial Intelligence**

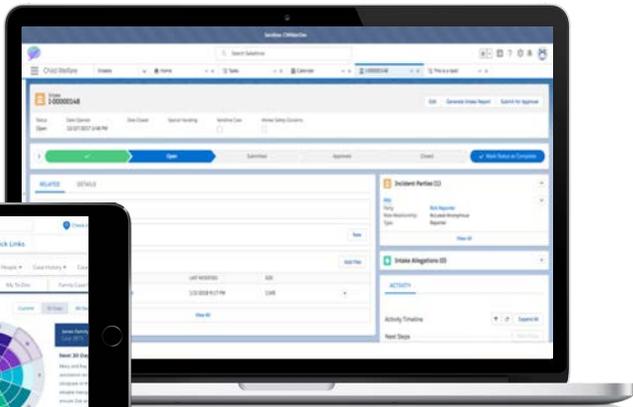
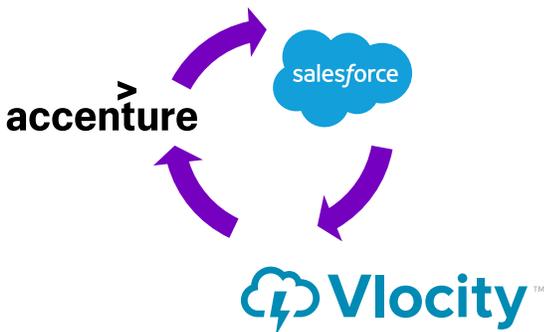
Supplies staff with critical insights to help them make better and faster decisions

### **Secure Cloud Hosting**

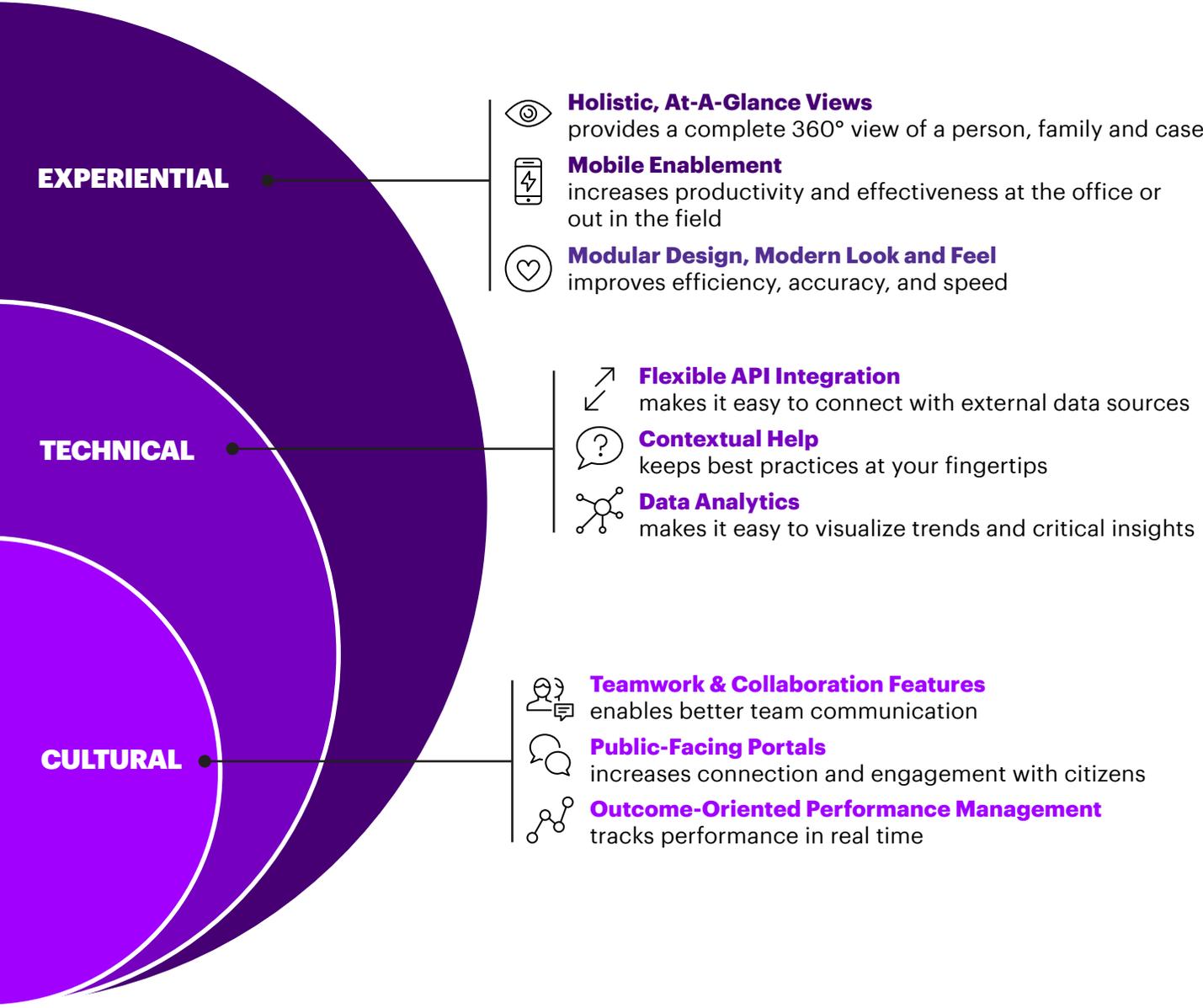
Federally compliant storage solutions

### **Electronic Signature and Document Management**

Shift toward paperless processes with integrated eSignature and document management features



# ACIS provides a platform to enable better outcomes for children and families



# INNOVATION WITH PURPOSE

The team at Accenture is motivated and proud to work with dedicated people every day as they strive to make a difference in the lives of citizens.

We help our clients reimagine what is possible and invent the future of human services in ways never before conceived. When our clients leverage technology and innovation with purpose, they are enabled to create outcomes that matter.

Is your agency ready to ignite the experiential, technical and cultural shifts needed to transform the lives of children in need?



## To find out how Accenture Case Insight Solution can ignite something new for your agency, contact:



### Valerie Armbrust

Managing Director, Child Services  
Lead, North America Public Sector



valerie.c.armbrust@accenture.com



valarmbrust



valeriearmbrust



### Molly Tierney

Child Welfare Industry Strategy  
Lead, North America Public Sector



molly.tierney@accenture.com



MollyMTierney



molly-tierney-a56839173



### Dan Buie

Senior Manager, Health and Human  
Services, North America Public Sector



daniel.g.buie@accenture.com



dan-buie-b727883

## About Accenture

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Visit us at [www.accenture.com/ACIS](http://www.accenture.com/ACIS)

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