

Accenture Contact Tracing

Connecting with communities to slow the spread of COVID-19

Are the increasing COVID-19 cases depleting medical resources and overwhelming your hospitals? Accenture provides a comprehensive contact tracing solution to slow the spread of COVID-19.

15 IMPLEMENTATIONS ACROSS NORTH AMERICA

Across 12 US states & counties, 1 Canadian province, and 2 government agencies

>100 MILLION

Total people supported by our Test, Track, & Trace Solutions

We provide the ONLY end-to-end contact tracing solution that encompasses contact center management, command center enablement, analytics/reporting, CRM, and marketing.

< 10 days

To implement Salesforce and AWS CRM solution enabling tracers to slow the spread of COVID-19

30+ million

More citizens served than closest competitor on State/Canadian Province level

< 24 hours

To stand up a virtual contact center to enable contact tracers to reach people to slow the spread

500+

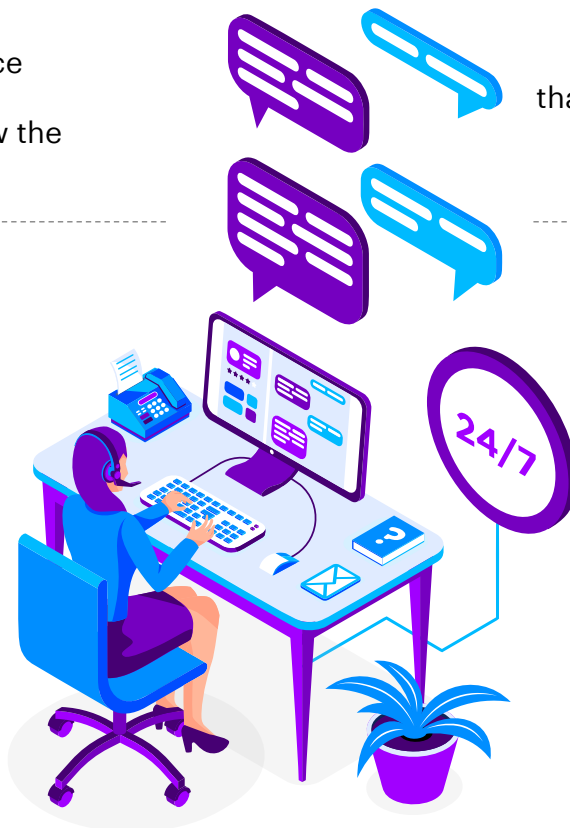
Local boards of health that we collaborated with to localize and deliver our solution

94%

Decrease in the speed of spread of cases in one of our states after implementing our solution

55-75%

Contact tracing call pick-up rates achieved



For more information on contact tracing, contact:



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DESIGN ► DELIVER ► OPERATE

RAPID DEPLOYMENT IN DAYS NOT WEEKS

COVID-19 Response: Contact Center Surge Support



Learn how we can help break the chain of the COVID-19 transmission and enable government to mobilize resources effectively

NOW NEXT