

# Skedulo for State & Local Government

Mobile Workforce Management for Deskless Workers & Volunteers

## The Deskless Productivity Cloud for Government

Skedulo helps state and local government agencies greatly simplify scheduling, gain visibility into and control over job and appointment scheduling and workforce utilization, equip employees with an intuitive app to help them better perform their day-to-day operations, provide actionable analytics on their workforce, and reduce operating costs.

## Manage Agency Work

- Intelligently manage the schedules of your deskless workforce on one central platform
- Automatically match the right resource with the right job, every time with Skedulo optimization capabilities
- Skedulo automatically adjusts based on real-time availability in the event of last minute cancellations or staff issues

## Engage Workers & Citizens

- Skedulo empowers workers with a responsive app to complete work, deliver services, and track details
- Communicate and collaborate in real-time with integrated messaging capabilities for employees
- The Skedulo app works seamlessly online and offline to accommodate remote field work

## Analyze Work Trends

- Gain a clear and deep understanding of your end-to-end operations and measure how effective and efficient your work resources are in real-time
- Increase workforce utilization by analyzing scheduling patterns to intelligently improve service delivery

## Configure & Extend the Skedulo Platform

- Skedulo is a highly extensible, flexible, and configurable platform to connect and extend your technology ecosystem
- Scale to meet complex use cases and high volumes of appointments across multiple sites, jobs, and resource types
- Protect data with security capabilities including data encryption in flight and at rest as well as support for single sign-on, two-factor authentication, and user roles and permissions

*"We are leveraging California's innovation and technology to launch a new scheduling system for Californians and data system for vaccinators called My Turn. We've partnered with Skedulo, which is a great company ... to make this happen."*



**Governor Gavin Newsom**  
State of California

### Schedule more efficiently

48% reduction in scheduling time

### Increase work capacity

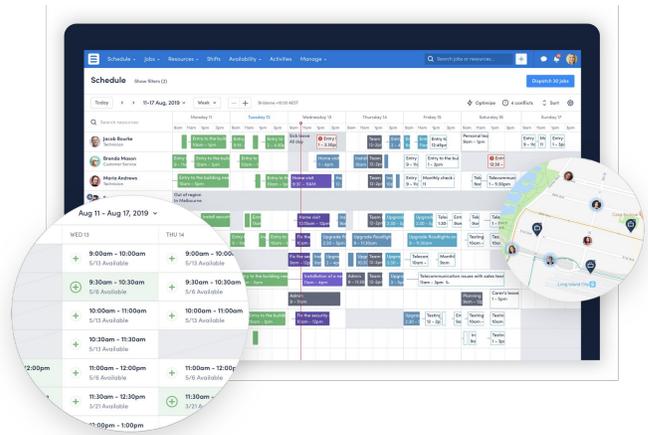
20% workforce capacity increase

### Streamline operations

15% increase in billable appointments

### Improve employee & citizen experience

10% reduction in employee turnover



## Top Skedulo use cases for State & Local Government include...

### Health & Human Services

- **Health Clinics including COVID-19 Testing & Vaccine Administration** – Schedule and manage high-scale health operations including labs & diagnostics and vaccination
- **Behavioral Health Visits** – Manage behavioral health appointments in and out of the home while matching therapist preferences and patient needs
- **Restaurant Inspection** – Automate restaurant inspection scheduling to ensure sanitary code compliance
- **Additional Health Visits** – Schedule and manage appointments for adult and elder home health, family and social services, early intervention, and well visits for children

### Volunteer Management

- Manage volunteers for large-scale public events including elections and sporting events, emergency response including EMT and fire work, school volunteers, parks & recreation services, and more

### Department of Motor Vehicles

- Schedule and manage internal staffing operations and citizen appointments, including driving tests, title, plates, and registration appointments, and more

Founded in 2013, Skedulo is headquartered in San Francisco with offices in Australia, Vietnam, and the United Kingdom. Skedulo's leading Deskless Productivity Cloud solution powered by AI and machine learning empowers organizations to manage, engage and analyze their deskless workforce, supporting the 80% of global workers who don't work in a traditional office setting. Skedulo's platform helps enterprises intelligently manage, schedule, dispatch, and support deskless workers on the go, whether they are in fixed location facilities or mobile field workers on the frontline. Skedulo has enabled hundreds of organizations, including the State of California, the American Red Cross, and DHL, to seamlessly schedule and service millions of appointments worldwide. The company has secured over \$40 million in funding to date, led by Microsoft's venture firm M12, Costanoa Ventures, and Blackbird.